

ABDUL NAZAR

Doha, Qatar

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PROFESSIONAL SUMMARY

Experienced and knowledgeable Information Technology expert seeking to contribute training and acquired skills within a Tier-3 IT support role.

Highly accomplished IT Support with nearly three years of experience providing solutions for mission-critical network systems. Providing infrastructure maintenance on time and with minimal impacts to production. Experience in managing IT network services including Installation of network components, Configuration and set-up of network H/W, Network maintenance, and Technical support with communication and presentation capabilities.

KEY SKILLS

- Network Troubleshooting, Installation, Configuration and Implementation
- Leadership, Team Building, Decision Making, Communication, Time Management
- MIS Reporting, Customer Relationship, Development & Training
- Windows Operating System Troubleshooting, Software Development

TECHNICAL PROFICIENCIES

Networking: Wireless AP, TCP/IP Networking – Cisco switches, routers, Cisco switches ASR, 7606-S, 7609-S, Catalyst 3750, 6500 series, WLC, Cisco Phone Systems, MS Windows Server.

Software: Outlook 2003, NNM, iPatch, Database oracle, Foxpro, MS Word, Excel, PowerPoint, PHP, HTML, CSS, CMS

PROFESSIONAL EXPERIENCE

Hamad International Airport- Doha, Qatar(2015 - 2018)

Senior IT Technician

Key Responsibilities:

- *Often performed the installation of configured equipment. Configure the equipment typically carries the equipment out in the field and installs and tests.*
- *Handled initial troubleshooting on network connectivity and performance. Familiar with the Airport's network design to provide timely resolution to network issues. In order to provide a high level of the network up time.*
- *led the Network Team and providing technical leadership and resource management for IT network services(Network Operation Center).*

H N S TEC SOLUTIONS (PVT) LTD (2013 - 2014)

IT Consultant

Key Responsibilities:

- *Designed and installed IT systems such as client/server networking also Compiled and presented information to the clients*
- *Conducted IT Training on Vendor Certifications*
- *Developed web applications for International and Local clients*

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Imara Software Solutions (PVT) LTD (2011 - 2013)

Software Developer

Key Responsibilities:

- *Development and bug fixing software Application using PHP, MYSQL, JQuery, javascript, CSS and HTML*
- *Developed Website using CMS such as Wordpress and Joomla*

Turnkey, IDM and NTS (2008 - 2011)

IT Instructor

Key Responsibilities:

- *Conducted IT Training on Network Administration and Vendor Certifications*

AL Bandar Trading Co. (Landmark Group)- Riyadh, KSA (2006 - 2008)

EDP- Administrator

Key Responsibilities:

- *Coordinated with Warehouse Management to arrange routine schedule and made perfect*
- *Coordinated with the staff from Dubai to received the products data from the Buyers*
- *receiving Consignment, GRN creation, releasing Barcode*
- *Price Revision, Collecting Sales files and update Sales, Stock adjustment*
- *Look after daily shop delivery and receiving return from the shop.*
- *Preparing month end, Weekly and Daily Sales reports using Excel and Brio Intelligence*
- *Worked with Oracle & Developer 2000, FoxPro and Brio Intelligence*

Zahira National School, Mawanella

(Jan 2002 - Dec2002)

Teacher (Physics)

Key Responsibilities:

- *Conducted physics subject for A/L students in English Medium*

ZNC Puttalam, Al Humaisara Beruwala & KNS Kekunagolla(Jan1999 - Dec2002)

Volunteer Teacher (Physics & Mathematics)

Key Responsibilities:

- *Conducted physics & Mathematics subjects for A/L students*

EDUCATION

Recognized Certificates:

- Bachelor of Science (BSc) - University of Peradeniya
Majors: Physics, Mathematics **Minors:** Management, Economics and Science Education
- Followed Semester 1 Master of Science in Computer Science - PGIS

Key Certifications:

- CCIE(R&S) Written Certification (IT Certification), Cisco Systems, USA, 2017
- CCNA Certification (IT Certification), Cisco, USA, 2005
- MCP Certification (IT Certification), Microsoft, USA 2005

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- ITIL V3 Foundation Certification (ITSM Certification), Axelos Reading

Key Training for Credit:

- Completed courses in C++, Oracle 8i & Developer 2000
- Completed Hardware & Networking